

Overview

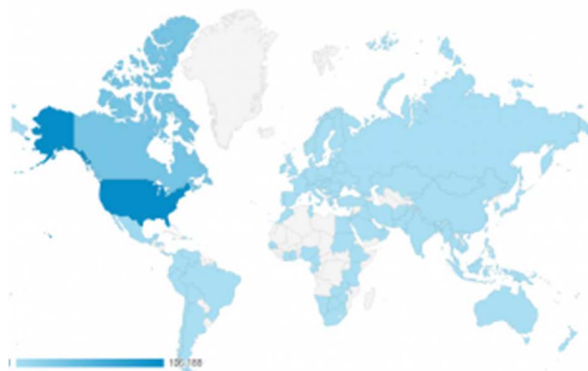
CityU's library and learning resource center strives to develop and deliver resources and services that are as accessible online as they are in-person. We enjoy working closely with students, faculty, and staff, applying our expertise in information management and access to enable the achievement of individual learning goals.

During the 2015-2016 academic year, we reduced expenses through the migration of digital content and systems to new vendors, supported e-resource adoptions by faculty to save student money, taught 152 sessions reaching over 1,300 students, launched the Academic Repository to showcase student and faculty publications, presented our assessment work at faculty and regional conferences, and provided access to a relevant collection in support of CityU's academic programs. Read on for more details on the ways CityU's Library & Learning Resource Center supports the university's mission.

Access to Relevant Information and Services Worldwide

Library Website Sessions Total 164,070

United States (106,188), Canada (33,463), Mexico (5,658), Switzerland (4,474), Slovakia (3,633), Czech Republic (1,952), China (1,618), and Greece (1,090)



Online Database & Catalog Uses Total 2,332,575

97,524 Sessions + 1,985,469 Searches + 249,582 Full Text/Views

Academic Repository (Launched in June)

- 533 Sessions
- 13,375 Page Views

Expanding Access to Information

- 98% digital collection
- 72% savings over purchase on 411 e-book digital loans
- 99% fill rate on 5,029 material requests
- 91% of students agree the library has the resources and services they need

Course Resource Savings

- \$1,198,549 in savings to students through adoption of library resources
- 168 desk copies provided to faculty via VitalSource saving over \$20,000
- 335 desk copy requests completed

Develop Information Literate Students

- 14,491 questions answered (10,739 in-person; 3,752 online)
- 152 instruction sessions reaching 1,329 students
- 31,907 clicks on Library-created Blackboard modules
- 17,124 clicks on Library website tutorials
- 343 courses supported per 1 FTE librarian

Support Use of Academic Technology

- 1,615 in-person technology questions answered
- 622 Library website tutorials viewed

Annual Usage Averages

- 1,317 questions answered / FTE library staff member
- 791 online engagements / FTE student
- 130 hours of service desk coverage/week